HEALTHCARE MANAGEMENT PROGRAMMES

Empowering Leaders, Advancing Healthcare

A NUH Global Academy Initiative

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ABOUT US

The National University Hospital (NUH) Global Academy, Centre for Global Health is dedicated to shaping the future of healthcare globally. Our mission is to empower healthcare professionals with the knowledge and skills needed to lead effectively and compassionately.

Through specialised programmes rooted in practical experience and academic rigor, we prioritise real-world applicability, ensuring participants develop practical skills essential for navigating the dynamic healthcare sector.

With a diverse international participant base and faculty, we foster an inclusive environment that values diverse perspectives. Committed to lifelong learning and leadership, we aim to cultivate visionary leaders capable of addressing the evolving challenges of healthcare and making lasting positive impacts in their fields and communities.

OVERVIEW

At NUH Global Academy, our curriculum is strategically developed to address the complex demands of healthcare management, fostering the next generation of healthcare institution leaders.

Participants emerge not just as knowledgeable professionals but as forward-thinking leaders ready to navigate and influence modern healthcare systems.

PROGRAMME HIGHLIGHTS

Signature Hospital Management Course

Available in 1, 3, 5, and 7-day formats, this course offers a diverse range of modules aimed at imparting foundational knowledge and advanced skills crucial for excellence in hospital management.

Comprehensive Foundation Modules

Each module, ranging from healthcare ethics and patient safety culture to healthcare financing and IT support systems, is not only part of our succinct courses but is also available as standalone 2–3-day intensive courses for those seeking a deeper dive into specific areas of interest. This flexibility allows participants to tailor their learning experience to their unique professional needs and schedules.

Specialised Short Courses

For professionals looking to quickly enhance their expertise, we provide specialized short courses focused on quality improvement and patient safety. These courses are concentrated, impactful, and designed to deliver practical knowledge and skills that can be immediately applied to enhance healthcare delivery and patient care.

Customised Learning Solutions

Understanding that each healthcare institution has its own set of challenges and training needs, NUH Global Academy offers the creation of bespoke programmes. These tailor-made courses are developed in close collaboration with institutions to provide targeted training for specific groups of personnel, ensuring that the learning outcomes are directly aligned with the institution's strategic objectives and operational requirements.

HOSPITAL MANAGEMENT EXECUTIVE COURSE

FOUNDATION MODULES

HOSPITAL MANAGEMENT EXECUTIVE COURSES

INTRODUCTION TO HOSPITAL MANAGEMENT: ONE DAY IMMERSIVE OVERVIEW

An introductory course designed to provide a snapshot of hospital management, this programme includes an overview of Singapore Healthcare's changing trends, and a look into an academic medical centre's healthcare governance and organisational structure. The session is aimed at offering participants a quick yet comprehensive understanding of the hospital's management landscape, capped with a brief guided hospital tour.

EXTENSIVE INSIGHT: THREE DAYS DEEP DIVE INTO HOSPITAL MANAGEMENT ESSENTIALS

This extended programme offers a more in-depth exploration of hospital management, delving into healthcare structure and governance, quality and safety as cornerstones of excellent healthcare, and strategies for delivering high service standards. It also includes a segment on hospital administration and operations. Interactive sessions, extended tours, and hands-on activities are designed to provide participants with a practical and detailed perspective on managing a healthcare institution.

STRATEGIC HEALTHCARE LEADERSHIP: FIVE DAYS OF INTEGRATED HOSPITAL MANAGEMENT

A comprehensive course that provides wide-ranging coverage over five days, including workshops, interactive sessions, and multiple tours. Participants will gain insights into healthcare structure and governance, quality and safety, high service standards, hospital administration and operations, and valuing talents in the healthcare system. The programme is enriched with discussions on specific management questions, allowing for personalised learning experiences.

SEVEN DAYS HOSPITAL MANAGEMENT COURSE FOR LEADERSHIP EXCELLENCE

The premium seven-day offering is a full immersion into the world of hospital management. It covers all the aspects of the five-day programme with additional emphasis on an extensive network-building opportunity, and an in-depth study of hospital management. Participants engage in discussions on specific management questions and work on a project, ensuring a comprehensive understanding of both theoretical and practical aspects of hospital administration and operations.

BESPOKE COURSES

A comprehensive and bespoke course spanning five days offers participants unparalleled customisability and flexibility. Through workshops, interactive sessions, and multiple tours, attendees delve into various aspects of healthcare, from structure and governance to quality and safety, emphasising high service standards, hospital administration, and talent valuation within the healthcare system. The programme's richness extends to tailored discussions on specific management inquiries, ensuring personalised learning experiences for each participant.

HOSPITAL MANAGEMENT COURSE

FOUNDATION MODULES

Module 1

HEALTHCARE STRUCTURE AND GOVERNANCE

Dive into the intricate architecture of the healthcare system, examining the evolution of Singapore's healthcare landscape, the emerging trends, and the governance structures guiding healthcare institutions.

1 Future Vision in Healthcare – Strategic and Infrastructure Development

Delve into the strategic vision and infrastructure development plans for a futuristic healthcare facility. This presentation provides a comprehensive view into advanced facilities, technological advancements, and the holistic approach to patient care that are central to modern healthcare developments. Participants will gain insights into how progressive facilities are set to influence the future of healthcare globally and the role these institutions play in reshaping healthcare delivery.

Learning Objectives:
- Recognise the technological and infrastructure advancements in contemporary healthcare settings.
- Value the patient-centered approach to healthcare delivery.

2 Introduction of Singapore Healthcare - Changing Trends

Singapore's healthcare system is renowned globally for its efficiency, innovation, and patient-centered care. This module aims to introduce participants to the unique attributes of Singapore's healthcare system. Through a deep dive into its history, evolution, and current practices, participants will discover the key trends shaping healthcare in Singapore. From the impact of technology to the changing demographic and disease patterns, this module illuminates the complexities and triumphs of a system in constant adaptation.

Learning Objectives:
- Gain insight into the history and evolution of Singapore's healthcare system.
- Identify key trends that have influenced healthcare practices in Singapore.
- Understand the challenges and adaptations made in response to changing demographics and disease patterns.

3   Tertiary and Quaternary Care

In the evolving healthcare landscape, the distinctions between primary, secondary, tertiary, and quaternary care have become paramount in determining patient pathways and care delivery. This module delves into the intricate details of tertiary and quaternary care, elucidating the advanced medical investigation and treatment available in Singapore. Participants will learn about the importance of specialised care in managing complex and rare conditions, the technology and expertise involved, and the collaborative approach that ensures optimal patient outcomes.

Learning Objectives:
- Differentiate between primary, secondary, tertiary, and quaternary care.
- Understand the significance and nuances of tertiary and quaternary care in managing complex medical conditions.
- Recognise the technology, expertise, and collaborative strategies employed in these advanced care levels.

4   Healthcare Governance and Organisational Structure

Governance and organisational structures are crucial in ensuring efficient and effective delivery of healthcare services. This module provides an in-depth exploration of the governance practices and structural design an Academic Medical Centre. Participants will understand how leadership, policies, protocols, and accountability mechanisms are intertwined to produce a healthcare institution of repute. Through case studies and discussions, attendees will be privy to the challenges faced, the strategies employed, and the milestones achieved in our journey towards healthcare excellence.

Learning Objectives:
- Grasp the importance of governance and organisational structure in healthcare institutions.
- Learn about governance practices and structural design.
- Understand the role of leadership, policies, and protocols in ensuring effective healthcare delivery and maintaining institutional reputation.

Module 2

QUALITY & SAFETY – HALLMARK OF EXCELLENT HEALTHCARE SYSTEM

Quality and safety are the hallmarks of an excellent healthcare system. This module emphasises the tools, ethics, and frameworks employed by institutions to ensure patient safety and deliver unparalleled quality of care.

1 Maintaining Standards & Ensuring High Quality of Care

The ESS Framework stands as a cornerstone for sustaining and elevating healthcare standards. This topic delves into the intricate details of the framework, highlighting its pivotal role in ensuring consistent, high-quality care.

Learning Objectives:
- Understand the core components of the ESS Framework.
- Appreciate the importance of standard maintenance in healthcare.
- Learn strategies for implementing and upholding high care quality using the ESS Framework.

2 Patient Experience

Patient experience transcends clinical outcomes, encompassing every interaction patients have within the healthcare system. This topic emphasises the nuances of these experiences and their impact on overall healthcare quality.

Learning Objectives:
- Recognise the multifaceted aspects of the patient experience.
- Understand how positive patient experiences enhance healthcare quality.
- Learn ways to optimise patient interactions and experiences.

3   Healthcare Ethics and Professionalism

Healthcare is anchored in ethics and professionalism. This segment highlights the principles, challenges, and best practices for ensuring ethical conduct and maintaining professionalism.

Learning Objectives:
- Grasp core ethical principles in healthcare.
- Understand challenges to ethical conduct and ways to navigate them.
- Recognise the hallmarks of healthcare professionalism.

4   Building Patient Safety Culture & QI/QA Framework

Patient safety is paramount. This topic dives into the culture, quality improvement, and assurance frameworks, emphasising their roles in promoting patient safety.

Learning Objectives:
- Understand the significance of a patient safety culture.
- Learn about the QI/QA framework.
- Grasp strategies for fostering a culture emphasising safety.

5   Clinical Quality Improvement

Quality improvement in clinical settings ensures optimal patient outcomes. This segment underscores methods and strategies to enhance clinical quality.

Learning Objectives:
- Understand the methodologies behind clinical quality improvement.
- Recognise challenges in clinical settings and ways to address them.
- Learn best practices to drive continuous clinical improvement.

6   Value-driven Outcomes

Healthcare is increasingly being seen through the lens of value. This topic delves into how outcomes align with patient values, ensuring their care is both efficient and meaningful.

Learning Objectives:
- Grasp the concept of value-driven healthcare outcomes.
- Understand how outcomes are measured.
- Learn strategies to implement value-driven practices.

7   Clinical Risk Management

Risk is inherent in clinical settings. This topic illuminates the strategies to identify, assess, and mitigate these risks, ensuring patient safety and organisational sustainability.

Learning Objectives:
- Understand the nature and sources of clinical risks.
- Learn strategies and tools to assess and manage these risks.
- Recognise the importance of proactive risk management in clinical settings.

8   Patient Relations and Managing Complaints

Managing patient relations and handling complaints adeptly is crucial for maintaining trust. This segment imparts skills and knowledge to handle concerns and complaints effectively.

Learning Objectives:
- Understand the significance of effective patient relations.
- Recognise common sources of patient complaints.
- Learn strategies to address and resolve complaints constructively.

Module 3

DELIVERING HIGH SERVICE STANDARDS

Excellence in healthcare extends beyond clinical care and dives deep into the domain of service delivery. Learn about the importance of setting and adhering to the highest healthcare service standards through exploring campaigns promoting top-notch care, strategies strategies to enhance operational efficiency, and understand the multiple facets that contribute to the exemplary delivery of healthcare services.

1 **Incredible Care Campaign**

The Incredible Care Campaign is a clarion call to drive healthcare providers towards exceptional care delivery. This topic sheds light on the campaign's inception, goals, and strategies to champion unparalleled patient care.

Learning Objectives:
- Grasp the objectives and motivations behind the Incredible Care Campaign.
- Understand the strategies and initiatives underpinning the campaign.
- Recognise the impact and outcomes of the campaign in enhancing patient care.

2 **Operational Efficiency Strategy: Lean, Agile, Baldridge**

Operational efficiency is paramount in ensuring timely and effective patient care. Dive into pivotal strategies, their principles, methodologies, and applications in enhancing healthcare operations.

Learning Objectives:
- Understand the core principles of the Lean, Agile, and Baldridge strategies.
- Grasp the methodologies and tools associated with each approach.
- Learn how to implement and benefit from these strategies in healthcare settings.

3 Healthcare Communication

Effective communication stands as a linchpin in healthcare, influencing patient satisfaction, adherence to care plans, and overall outcomes. This topic emphasises the techniques, challenges, and best practices in healthcare communication, bridging the gap between providers and patients.

Learning Objectives:
- Recognise the significance and intricacies of communication in healthcare.
- Understand barriers to effective communication and strategies to overcome them.
- Learn techniques and best practices to enhance patient-provider communication.

Module 4

HOSPITAL ADMINISTRATION AND OPERATIONS

Effective hospital administration and operations form the backbone of a well-functioning healthcare institution. Delve into the details of managing a hospital's various components, from bed allocation and business continuity to leveraging technology for efficient operations. Gain an exhaustive understanding of the operational intricacies of a modern healthcare facility.

1 Efficient Allocation of Beds

Optimal bed allocation is crucial for ensuring timely patient care. This segment offers insights into the strategies and challenges associated with managing bed spaces efficiently.

Learning Objectives:
- Understand the importance of efficient bed allocation.
- Recognise challenges in bed management and potential solutions.
- Learn strategies to optimise bed allocation and reduce patient wait times.

2 Business Continuity

Ensuring uninterrupted operations is a cornerstone of hospital management. Dive into the realms of material management and procurement to understand business continuity practices.

Learning Objectives:
- Grasp the significance of business continuity in healthcare.
- Understand the roles of materials management and procurement in maintaining operations.
- Learn best practices and strategies for effective procurement and material management.

3 Healthcare Financing

Financing is a linchpin of healthcare operations. Explore the mechanisms, challenges, and strategies related to funding healthcare services and infrastructure.

Learning Objectives:
- Understand various healthcare financing models and mechanisms.
- Recognise challenges in healthcare financing and potential solutions.
- Grasp the impact of financing strategies on healthcare delivery and sustainability.

4 Regional Healthcare

With the globalisation of healthcare, understanding regional dynamics and partnerships is crucial. This topic dives into the interplay between local and regional healthcare systems.

Learning Objectives:
- Recognise the significance of regional healthcare collaborations.
- Understand the challenges and benefits of regional healthcare partnerships.
- Learn about strategies to optimise regional healthcare initiatives.

5 Healthcare and Hospital IT Support Systems

IT systems are integral to modern hospital operations. Discover how technology enhances healthcare delivery, from patient records to operational management.

Learning Objectives:
- Grasp the importance of IT support in healthcare.
- Understand the various IT systems and their applications in hospitals.
- Recognise challenges in IT implementation and potential solutions.

6 Holomedicine and AI applications

Technology is revolutionising healthcare, with holomedicine and AI at the forefront. Explore the innovative applications of these technologies and their potential impact on patient care.

Learning Objectives:
- Understand the principles of holomedicine and AI in healthcare.
- Recognise the applications and benefits of these technologies.
- Learn about challenges and future prospects of integrating advanced technologies in healthcare.

7 Pharmacy Department Structure and Medication Management

The pharmacy plays a pivotal role in patient care. Delve into the structure of a pharmacy department and understand the intricacies of medication management.

Learning Objectives:
- Grasp the structure and operations of a hospital pharmacy department.
- Understand the principles and challenges of medication management.
- Learn best practices to ensure efficient and safe medication dispensing.

8 Hospital Designing: Future-proofing the Healthcare Institution

As healthcare evolves, designing hospitals for the future becomes paramount. Dive into the principles and strategies of creating future-ready healthcare institutions.

Learning Objectives:
- Understand the significance of future-proofing in hospital design.
- Recognise the challenges and strategies in modern healthcare architecture.
- Learn about innovations and best practices in hospital design.

9 **Hospital Corporate Planning**

Strategic corporate planning steers a hospital towards its vision. Explore the processes, strategies, and challenges associated with effective hospital planning.

Learning Objectives:
- Grasp the principles of hospital corporate planning.
- Understand the processes and tools used in strategic planning.
- Recognise the importance of aligning corporate planning with hospital vision and goals.

10 **Hospital Infrastructure Management**

A hospital's infrastructure directly influences patient care. Delve into the management, maintenance, and enhancement of healthcare facilities.

Learning Objectives:
- Understand the significance of robust infrastructure management.
- Recognise challenges in infrastructure upkeep and potential solutions.
- Learn strategies to ensure safe, efficient, and patient-friendly facilities.

11 **Efficient Management of Crucial Resources**

Optimal resource management is key to hospital efficiency. This segment covers the strategies, challenges, and best practices associated with managing crucial resources, from manpower to equipment.

Learning Objectives:
- Grasp the importance of efficient resource management in healthcare.
- Understand the challenges in managing various hospital resources.
- Learn strategies to optimise the allocation and use of crucial resources.

Module 5

VALUING HUMAN CAPITAL IN THE HEALTHCARE SYSTEM

Human capital is the heartbeat of the healthcare system. This module underscores the importance of recognising, developing, and retaining talent to ensure sustained excellence in healthcare delivery. Focusing on talent management dynamics at institutions, it offers a comprehensive understanding of HR practices that are tailored to the healthcare industry.

1 ### Shaping the Future: Strategic Workforce Planning

Thinking to future ready your workforce? Our Strategic Workforce Planning module is designed for leaders to learn the art of integrating human resources with strategic objectives, anticipating needs and adapting to changes.

Learning Objectives:
- Understand the unique challenges of Healthcare Human Resources
- Review current and future talent supply and demands.
- Apply strategic workforce planning tools and techniques for long-term manpower planning and future capability needs.

2 ### Winning the Talent War: Talent Acquisition and Retention

Unearth the secrets to lasting success with the module "Winning the talent war". This module is designed for leaders seeking to conquer the challenges of talent acquisition and retention in the ever-evolving landscape of today's healthcare workforce.

Learning Objectives:
- Understand the importance of an authentic employer brand.
- Learn proven strategies to attract and retain talent that foster a cohesive, high performing team.

3   Unlocking Leadership Potential: Talent Identification and Succession Planning

Embark on a transformative journey to equip you with tools needed to identify, nurture, and seamlessly transition critical talent into leadership positions.

Learning Objectives:
- Develop robust and comprehensive succession plans that consider current and future needs to establish a talent and leadership pipeline.
- Develop structured development roadmaps and strategies to better understand individuals' professional goals and interests.

4   Elevating Performance Excellence: Total Performance Management

Geared towards leaders aspiring to elevate their teams to new heights, this module unveils the keys to effective performance management in healthcare workplace. Delve into the art of setting performance goals and targets, refining feedback techniques for maximum impact, and implementing strategic performance metrics to drive continuous improvement.

Learning Objectives:
- Design and implement appraisal systems tailored to different healthcare roles.
- Conduct fair and objective performance reviews.

5   Navigating Learning and Career Mastery: Learning and Career Development

Embark on a transformative journey tailored for leaders committed to propelling their teams to new heights. Immerse yourselves in the art of designing learning pathways, fostering a culture of continuous skill enhancement, and strategically steering career development initiatives.

Learning Objectives:
- Develop skills to design and implement impactful learning programmes.
- Develop robust career development plans for sustained success and impact.

6   The "3Bs" - Be healthy. Be happy. Be incredible": Employee Engagement and Well-being

In a climate where organisational success hinges on a vibrant and fulfilled workforce, this module is designed to provide leaders with insights and strategies to establish a thriving work environment where each employee feels valued, supported, and empowered to excel.

Learning Objectives:
- Understand well-being frameworks and programmes.
- Develop and implement employee engagement strategy to create opportunities for employees to actively participate in providing feedback to enhance holistic well-being and work-life balance.

7 Unity in Action: Mastering Employee Relations Leadership

Step into dynamic world of workplace relationships by empowering you with the knowledge and skills to proactively manage labour dynamics, foster positive employee relations and navigate Singapore's legal framework.

Learning Objectives:
- Understand the Singapore's legal framework and guidelines.
- Navigate the complexity of collective bargaining and conflict resolution.
- Develop effective strategies for creating positive employee relationships and engagement.
- Implement proactive strategies to prevent and mitigate industrial relations issues.

ADDITIONAL MODULES

Dive into foundational and strategic pillars defining the healthcare experience. From the sanctity of the patient-practitioner relationship, enhancing hospital's brand reputation, to a dialogue with top leadership, get a holistic perspective on healthcare nuances.

1 Patient Practitioner Relationship

At the heart of healthcare lies the relationship between patients and practitioners. This segment delves into the dynamics of this bond, exploring its significance, challenges, and strategies to foster trust and collaboration.

Learning Objectives:
- Grasp the essence and importance of the patient-practitioner relationship.
- Understand the challenges that may strain this bond and strategies to address them.
- Learn best practices to strengthen and maintain a healthy patient-practitioner rapport.

2 Building Hospital Brand

A hospital's brand is a reflection of its values, quality of care, and patient trust. Explore the intricacies of brand building in healthcare, understanding the strategies and challenges in crafting a reputable and trustworthy hospital identity.

Learning Objectives:
- Understand the components and significance of a hospital's brand image.
- Recognise the strategies to enhance brand reputation and patient trust.
- Learn about the challenges in healthcare branding and how to navigate them.

3 **Dialogue session with NUH Chief Executive Officer, Chairman Medical Board and Chief Operating Officer**

In a unique and invaluable segment, participants can engage in a dialogue with the leaders of NUH. This session provides a platform to glean insights, ask questions, and understand the vision and challenges from the vantage point of those steering the ship.

Learning Objectives:
- Gain insights into the leadership perspectives on healthcare management and challenges.
- Understand NUH's vision, strategies, and future direction from the top leadership.
- Engage in constructive dialogue to clarify queries, share feedback, and foster collaboration.

QUALITY IMPROVEMENT AND PATIENT SAFETY COURSES

Module 1
QUALITY IMPROVEMENT IN HEALTHCARE

Embark on a transformative voyage in healthcare enhancement focused on refining expertise in quality improvement methodologies to enhance patient care. Delve into the realms of performance measurement and process optimisation to cultivate a culture of continuous quality enhancement. Master the art of process improvement and crafting metrics to assess the efficacy of quality improvement initiatives. Learn to implement robust monitoring and evaluation systems, enabling the measurement of tangible impacts on healthcare delivery.

1 **EQUIP - Enabling Quality Improvement in Clinical Practice**

Designed to provide healthcare professionals with the tools, resources, and strategies they need to improve patient care, safety, and outcomes.

Learning Objectives:
- Understand key quality improvement concepts and methodologies in a clinical setting.
- Learn to identify opportunities for quality enhancement in healthcare practices.
- Develop skills to implement and evaluate effective quality improvement initiatives and sustain the improvements made.

2 **Change Management**

Designed to equip professionals with the essential skills and knowledge required to effectively manage and lead change within an organisation.

Learning Objectives:
- Grasp the principles and processes of planning, executing, and sustaining change initiatives effectively in healthcare settings.
- Learn strategies for addressing resistance and common barriers in implementing change and strategies to overcome them.
- Learn to lead and support healthcare teams through change initiatives for improved clinical outcomes.

3 Transforming Data for Improvement

Utilising data analytics and data-driven methodologies to drive positive changes and enhancements.

Learning Objectives:
- Understand the role of data in driving quality improvement in healthcare.
- Learn techniques for collecting, analysing, and utilising healthcare data effectively.
- Develop skills to transform data insights into actionable quality improvement plans.

Module 2

PATIENT SAFETY, RISK MANAGEMENT, AND INTERPROFESSIONAL COLLABORATION

This course delves into patient safety strategies, fostering a culture of safety, implementing error reporting systems, and enhancing medication safety and infection control. With a strong emphasis on interprofessional collaboration, participants will master the establishment of safety indicators, conducting root cause analyses, and monitoring safety metrics to enhance patient outcomes.

1   **Patient Safety Strategy**

This course delves into the approaches, practices, and methodologies that healthcare institutions implement to ensure the safety and well-being of patients. Topics might include error prevention, safety culture, reporting and learning from incidents, and system-wide improvements.

Learning Objectives:
- Comprehend the fundamentals of patient safety and its importance in healthcare delivery.
- Learn to develop and implement strategies that enhance patient safety in clinical environments.
- Understand how to create a culture of safety within healthcare organisations.

2   **Root Cause Analysis (RCA)**

Systematic process utilised to identify the underlying causes of adverse events in healthcare settings. This course would teach participants how to thoroughly investigate incidents, identify failed processes, understand the root causes, and implement corrective actions to prevent recurrence.

Learning Objectives:
- Gain knowledge in conducting root cause analysis for adverse healthcare events.
- Learn techniques for identifying underlying causes of clinical errors or incidents.
- Develop skills to implement preventive measures and improve healthcare processes based on analysis findings.

3 **Healthcare Failure Modes and Effects Analysis (HFMEA)**

Proactive risk assessment tool used in the healthcare industry to evaluate potential failure modes and their consequences. The course would cover techniques for identifying potential failures in a process before they occur and strategies to mitigate the associated risks.

Learning Objectives:
- Understand the concept and methodology of Healthcare FMEA.
- Learn to proactively identify and evaluate risks in healthcare processes.
- Develop strategies to mitigate potential failures and enhance patient safety.

5 **Evidence-Based Medicine**

This course introduces the practice of using clinical research and evidence to make informed medical decisions.

Learning Objectives:
- Understand the core principles and practices of evidence-based medicine, including the integration of clinical expertise with the best available research evidence.
- Learn to critically assess, interpret, and apply findings from clinical research to support medical decision-making and patient care.
- Develop skills to effectively implement evidence-based strategies in clinical settings, ensuring informed and patient-centric medical care.

4 **Clinical Risk Management**

This course emphasises the processes and strategies to identify, assess, and manage risks in a clinical setting.

Learning Objectives:
- Understand the principles and practices of risk management in a clinical setting.
- Learn to identify, assess, and manage various clinical risks.
- Develop skills for implementing risk mitigation strategies and maintaining a safe clinical environment.

ABOUT NATIONAL UNIVERSITY HOSPITAL

ABOUT

NATIONAL UNIVERSITY HOSPITAL

The National University Hospital (NUH) is Singapore's leading university hospital. While the hospital at Kent Ridge first received its patients on 24 June 1985, our legacy started from 1905, the date of the founding of what is today the NUS Yong Loo Lin School of Medicine. NUH is the principal teaching hospital of the medical school. Our unique identity as a university hospital is a key attraction for healthcare professionals who aspire to do more than practise tertiary medical care.
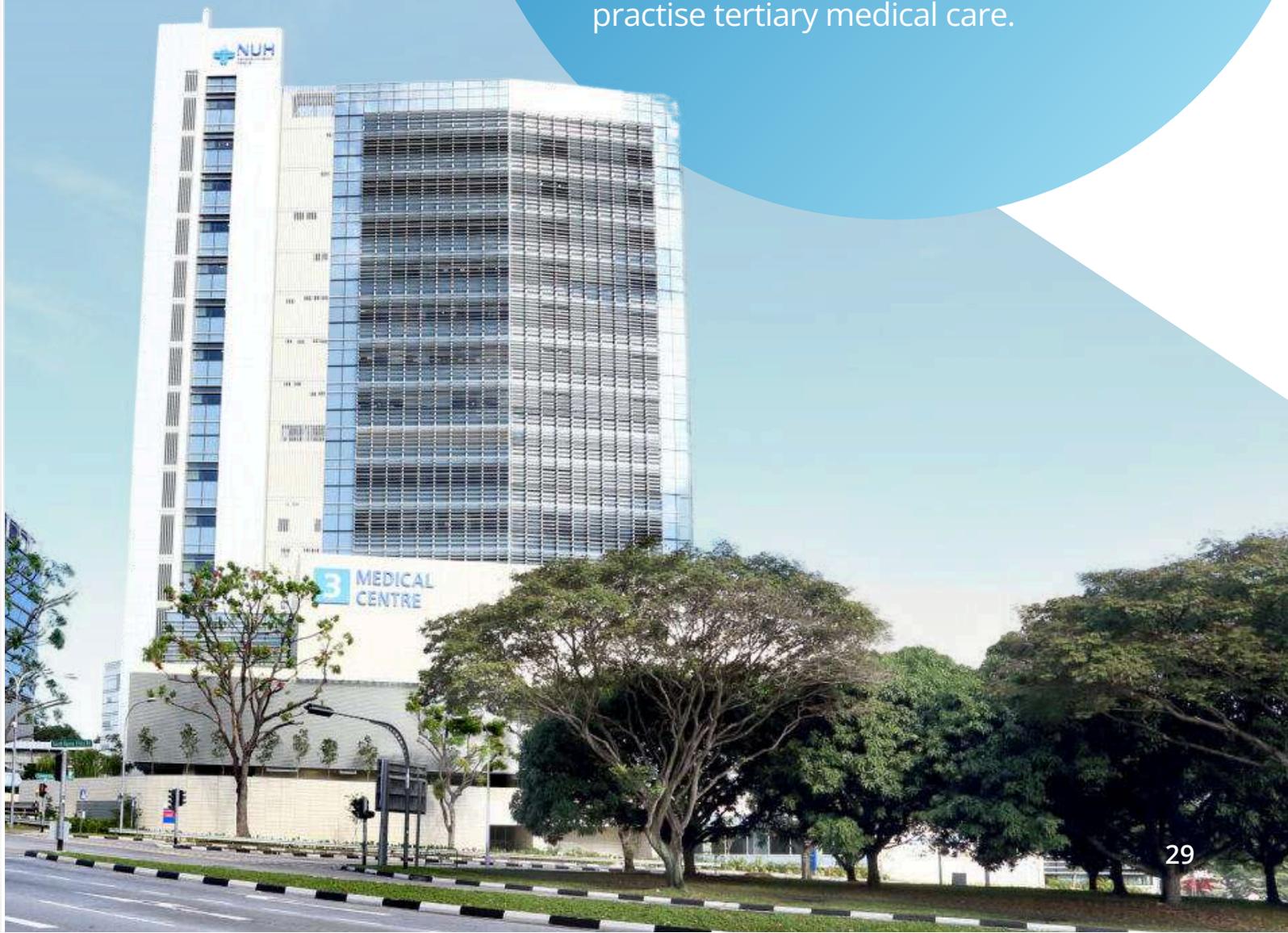
We offer an environment where research and teaching are an integral part of medicine and continue to shape medicine and transform care for the community we care for.

We are an academic medical centre with over 1,200 beds, serving more than one million patients a year with over 50 medical, surgical and dental specialties.

NUH is the only public and not-for-profit hospital in Singapore to provide trusted care for adults, women and children under one roof, including the only paediatric kidney and liver transplant programme in the country.

The NUH is a key member of the National University Health System (NUHS), one of three public healthcare clusters in Singapore.

START YOUR JOURNEY

National University Hospital
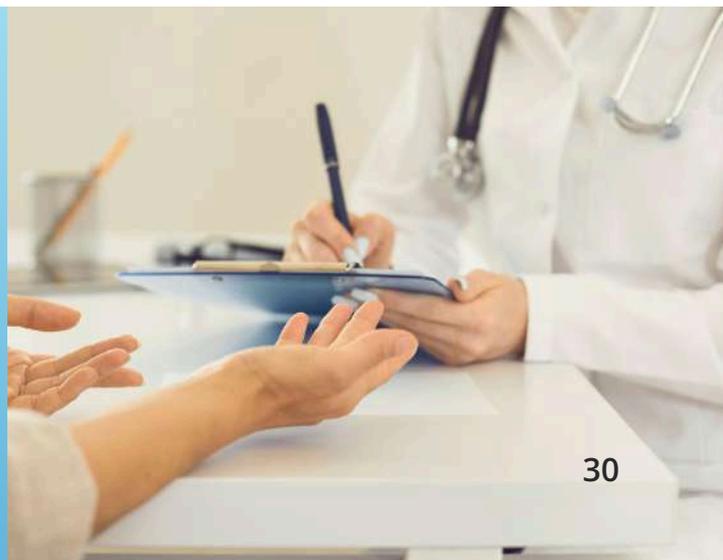
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